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fax 202-408-0640409 Washington Ave., Ste 1010  
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410-296-1160  
fax 410-296-3974**To:** Primary Examiner Lu**From:** Royal W. Craig**Fax:** 571-273-8300**Pages:** 32**File #:** 09/976,481**Date:** May 10, 2006**Re:** BUTZ-PA

Thank you

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To: Primary Examiner Lu

From: Royal W. Craig

Fax: 571-273-8594

Pages: 29

File #: 09/976,481

Date: April 5, 2006

Re: BUTZ-PA

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fax 410-296-3974**To:** Primary Examiner Lu**From:** Royal W. Craig**Fax:** 571-273-8594**Pages:** 29**File #:** 09/976,481**Date:** April 5, 2006**Re:** BUTZ-PA**\*\*\* Important Notice \*\*\***

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PAGES SENT	27
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## FACSIMILE COVER PAGE

Date: JANUARY 19, 2006

To: Primary Examiner: CHARLES E LU - ph# 571-272-8594

Total Pages (including cover page):

Fax: 571-273-8594

From:

Law Offices of Royal W. Craig  
10 North Calvert Street, Suite 153  
Baltimore, Maryland 21202

Voice #: 410-385-2383

Fax #: 410-385-2385

### MESSAGE

REF: 09/976,481

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Voice #: 410-385-2383

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**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

In re U.S. Utility Patent Application of

Butz, Stephen

Art Unit: 2163

Appln. No. 09/976,481

Examiner: Charles Edward Lu

Filed: 12 October 2001

For: SOFTWARE SYSTEM FOR QUANTITATIVE MEASUREMENT AND  
ACCOUNTABILITY FOR SOCIAL SERVICES

\* \* \*

**AMENDMENT AND RESPONSE**

Honorable Commissioner of Patents  
and Trademarks  
Washington, D.C. 20231

Sir:

Responsive to the Official Action dated 03 November 2005, please enter the following

Amendments: